

## RESPONSIBILITIES FOR STORMWATER

# Tips for Mobile Fleet Services Providers

Mobile fleet services providers are responsible for any activities that lead to non-stormwater discharges to the street, gutter or storm drain. The Clean Water Program's friendly and knowledgeable staff support business owners and managers like you in preventing water pollution and complying with stormwater regulations. The fact that you're reading this fact sheet means you have already decided to take steps to do the right thing. Thank you for keeping our water safe and healthy.

### General Best Management Practices

- Know possible pollution sources from your operations, such as:
  - ✓ Leaking oil from vehicles.
  - ✓ Fuel, soaps, and other liquids.
  - ✓ Hose water.
  - ✓ Trash and litter.
- Inspect vehicles regularly to make sure there are no leaks, spills, or other source of stormwater pollution outdoors.
- Never allow hose water, wastewater, or other wastes to enter streets or storm drains.
- Have a spill prevention and management plan so that nothing enters storm drains and pollutes our local waterways.

### Spill Prevention and Management

- Train all staff on Best Management Practices to prevent spills, leaks and discharges into streets and sidewalks.
- Make sure all activities are contained. Anything that is hosed off into streets or storm drains, or that could be carried to streets or storm drains by rainwater, is an illegal discharge.
- Have a spill plan. **Keep a clearly labelled spill kit on hand with instructions and materials for cleaning spills with dry methods: absorbents, towels/rags, brooms, shop vacuum.**
- **Spills must be cleaned with absorbent and never hosed down.**

### Bathroom Waste

- All buses must have direct connections to the waste line to evacuate the bathroom wastewater. Dumping bathroom waste into catch pans is not allowed.
- All buses must have a vacuum hose connected directly to the outlet pipe from the on-board waste holding tank on the bus.
- All vacuumed bathroom wastewater must be hauled off site.



Protecting Alameda County  
Creeks, Wetlands & the Bay  
[cleanwaterprogram.org](http://cleanwaterprogram.org)

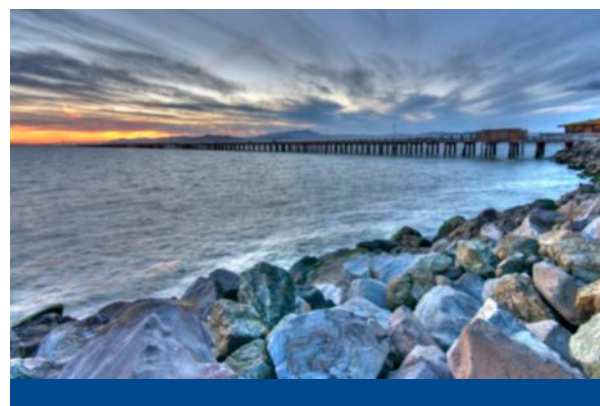


**Keep wash waters, wastewater, trash, and debris OUT of the storm drains. Keep oils, grease, and hazardous chemicals OUT of storm drains and sanitary sewers.**



Draining wash water from cleaning activities into the street or storm drains damages sensitive habitats and can kill wildlife. Water flowing into storm drains travels directly to local creeks and then to San Francisco Bay. It does not go to a wastewater treatment plant.

Learn more about preventing water pollution and the Clean Water Program at [www.cleanwaterprogram.org](http://www.cleanwaterprogram.org).



## Mobile Fueling

Mobile fueling might not be an approved business activity in all cities/towns. You must obtain approval from each municipality you plan to operate in before providing any services. You must obtain any required licenses and/or permits from the appropriate departments (e.g., Fire, Business Licensing, Planning, CUPA).

If mobile fueling is approved, then the following BMPs apply:

- On-site vehicle fueling must only be practiced where it is impractical to send vehicles off site for fueling.
- Avoid operations within 15 feet of a storm drain inlet or use a storm drain cover or equivalent method to prevent fuel from reaching the storm drain.
- Drip pans or absorbent pads must be used during fueling.
- Spill kits must be in fueling areas and on fueling trucks.
- Spills must be cleaned with absorbent and never hosed down.
- Never top off fuel and Diesel Exhaust Fluids (DEF).
- Fueling operations must not be left unattended.

## Mobile Washing

- Property owners must have a designated wash area. This area must be clearly defined with signs and directions for staff.
- The wash area must be at least 25 feet from any storm drain and be flat to prevent runoff and impacts to storm drains.
- You must use a wash mat to contain the wash area so that water does not drain down streets and gutters. It must be made of durable vinyl coated material (not woven) that is reinforced to withstand traffic and heavy equipment.
- Wash mat must have metal ramps for buses to enter and exit.
- All staff must be trained to prevent over-spray or drag-out.
- Use a wet-vacuum or pump and hose to properly dispose of collected wash water.

## Be a BASMAA Recognized Mobile Cleaner

Take the online “mobile surface cleaning” training from BASMAA (Bay Area Stormwater Management Agencies Association). This program will train you on how to clean different surfaces in an environmentally acceptable way and publish your name as a trained cleaner. Visit [www.basmaa.org](http://www.basmaa.org)

### KEY DEFINITIONS

The **Storm Drain System** was built to collect and transport rain to prevent flooding in urban areas. Anything that flows or is discharged into the storm drain system goes directly into local creeks or San Francisco Bay without any treatment.

The **Sanitary Sewer System** collects and transports sanitary wastes from interior building plumbing systems to the wastewater treatment plant where the wastewater is treated.

## Local Stormwater Agencies

For advice on avoiding disposal to the storm drain system, contact:

Alameda.....	(510) 747-7930
Albany .....	(510) 528-5770
Berkeley.....	(510) 981-6400
Dublin .....	(925) 833-6630
Emeryville .....	(510) 596-3728
Fremont.....	(510) 494-4570
Hayward .....	(510) 881-7900
Livermore .....	(925) 960-8100
Newark .....	(510) 578-4286
Oakland .....	(510) 238-6600
Piedmont.....	(510) 420-3050
Pleasanton .....	(925) 931-5500
San Leandro.....	(510) 577-3401
Unincorp. Alameda County ...	(510) 670-5868
Union City.....	(510) 675-5308

## For More Help

For advice and approval on wastewater disposal to the sanitary sewer system, contact:

### Cities of Alameda, Albany, Berkeley, Emeryville, Oakland or Piedmont

East Bay Municipal

Utility District (EBMUD)..... (510) 287-1651

### Castro Valley

Castro Valley Sanitary District.. (510) 537-0757

### City of Dublin

Dublin-San Ramon

Services District..... (925) 828-0515

### Cities of Fremont, Newark or Union City

Union Sanitary District..... (510) 477-7500

### City of Hayward

City of Hayward .....

### City of Livermore

City of Livermore .....

### City of Pleasanton

City of Pleasanton .....

### Cities of San Lorenzo, unincorporated portions of San Leandro and Hayward

Oro Loma Sanitary District .....

### City of San Leandro

City of San Leandro.....



### CLEAN WATER PROGRAM

Simple changes to your operations and maintenance can help you comply with local regulations. The Clean Water Program makes it easy.

[cleanwaterprogram.org](http://cleanwaterprogram.org)